

 <b>Hjälpmedel Dalarna</b> Dalarnas kommuner & Landstinget Dalarna	Heading		Reference number		
	<b>Comments to Loan Agreement</b>		LD16/01946		
	Document name		Version	Page number	
	<b>Comments to loan agreement</b>		8		
Expedited by		Approved and determined by		Determined as of	
Annelie Haglind, Linus Nielsen		The Aids Board Dalarna		2016-05-26	
				Valid as of	
				2016-05-26	

### The aid is a loan

LD assisting devices own aids to be borrowed. The aid has been prescribed exclusively to you. Therefore, you can not lend, sell, or in any other way discard the aid.

### Use the aid in the way you have been recommended

A manual is available with most devices. Read the manual and follow the instructions.

You may not change the fixed settings or rebuild the aid.

Should you use the device in a way contrary to the instructions, you or your guardian will be held responsible for any accident that happens.

The prescriber is entitled to reassess your need for aids, for example if your level of functioning or housing circumstances change, or if you are not using the aid in the way it was intended.

A reassessment may lead to the aid being replaced or taken back by the prescriber.

### Take gentle care of the aid to prevent its wearing out

In order for the device to work, it must be cleaned and checked on a regular basis. It is also important to consider how the aid is stored.

You will have to pay consumable supplies necessary for the device to function, such as batteries, tires and tubes to the wheelchair. Expenses for labor may apply.

### Protect the device from getting lost

When a device has disappeared or is stolen or lost due to negligence, you may be liable for financial compensation. The aids are, as defined by insurance companies, considered movable property held for private use. You are therefore advised to review your insurance coverage.

The amount for which you are liable depends on the aid you have been prescribed. The invoice is always sent to you and you have to come to an agreement with your insurer or the carrier. A loan agreement is always set up between you (the borrower) and the healthcare system in the county or municipality. Therefore, the invoice can only be addressed to you.

Different ways to make a complaint:

- If the device has been lost, stolen or disappeared in another way, immediately notify your insurance company.
- If the device has been damaged during transport, make a complaint to the company responsible for its transport.
- If the device is damaged during a flight, make a complaint directly on site to the airline company with which you travelled
- In a case where the device has been stolen, report the theft both to the police and to your insurance company.

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- Get in touch with the county or municipality healthcare system unit you normally communicate with about your aid and inform them about what happened!

### If the device malfunctions

When you borrow an aid you will get information about where to turn should the device malfunction. Prior to turning the aid in for repair it must be clean. Should the device not have been cleaned, you are liable for the cleaning costs.

If you are staying outside Dalarna county or abroad and the aid needs to be repaired, the repair work has to be approved by LD Aids. Call LD Aids at phone # +46243-49 78 50 or send an email to [indhjalpmedel@ltdalarna.se](mailto:indhjalpmedel@ltdalarna.se)

If the repair work is to be done abroad, you will have to pay the repair costs. If you send the device to Sweden for a repair, you are liable for the cost of transport.

### If you move

In a timely manner prior to moving or changing residence, you have to communicate with the unit within the health care system you normally turn to about your device. They will inform you whether you can bring the borrowed device with you or not.

Most aids cannot be brought with you when moving outside Dalarna county since they are owned by Dalarna County Council or municipality in Dalarna.

### Return of aids

You, or an agent of your choice, have to return the device to the health care unit on which you and the lender have agreed to

- after the end of the loan period
- when you no longer need the device
- if the unit requires you to return the aid

The device has to be clean upon its return.

LD aids will, free of charge, pick up devices requiring a lot of space, for example beds, patient lifts and power wheelchairs.

All other aids are to be returned by you. If you need help with transportation, contact LD Aids on phone # 0243 - 49 78 70. You are then liable for the cost.

### You may be financially liable if

- the device is not cleaned according to the instruction manual or the prescribers recommendation
- the device is damaged beyond wear and tear
- you lose the aid due to negligence
- the aid is not returned after the prescriber's request